

July 28, 2012

Postal Regulatory Commission
901 New York Avenue NW Suite 200
Washington DC 20268

Reference:PRC Docket #MC2012-26

Dear Commissioners,

I am a new franchisee/owner of The UPS Store #4827 in San Antonio, TX, employing 5 employees from our local community. I am writing to ask that you disallow the United States Post Office's "enhanced" services to Post Office Box customers.

These new practices listed below would place the USPS in direct and unequal competition with me and thousands of small businesses across the country. For most store owners like me our businesses are privately owned and are the sole source of our income. This new form of competition will most likely bankrupt my husband and me. We are in our sixties and could not find work in this economy. So we used the last of our savings to purchase a business so that we could support ourselves until we retire. If you move forward with this we will surely lose our homes, and everything else we have worked for in our lives. My employees will also become unemployed and the same will happen to them.

- Acceptance of third-party parcels and other items from UPS, FedEx, DHL and other non-USPS carriers, a practice that has been prohibited for many years.
- The new ability to use the street address of the Post Office where the Post Office Box is located, rather than the conventional "PO Box 123, Anywhere USA.
- The New ability of Post Office Box customers to use the #123 designation instead of the conventional PO Box 123 form of address.
- E-mail/text message notification to PO Box customers of items received.

As a Commercial Mail Receiving Agency (CMRA), our business is regulated and inspected by the USPS. There is no other enterprise that I can think of where one competitor can regulate another, even to the point of requiring them to turn over their customer list on a quarterly basis.

As a CMRA, we operate under what seems to be other unfair rules, such as the ability of a postal customer to change their address from a PO Box to another address with a simple "Change of Address" form, while our customers are prohibited from doing so. When our customers moves, we are required by the USPS to receive the customers mail for six months following termination and cannot re-mail it without paying for new postage.

My understanding is that the USPS failed to follow the rules in rolling out these new services. They made a decision and executed it without the necessary filings.

But, more importantly to me as a small business owner, it just seems wrong. Especially in this economy, when jobs are hard to come by, I can't sit by and watch the USPS put me out of business.

Thank you for your time and kind attention to this matter. Please do not hesitate to contact me if you have questions or concerns.

Sincerely,

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